

ICICI Lombard General Insurance Company Limited



IL Take Care One stop solution for all your insurance services & Wellness Needs

ICICI Lombard's **IL TakeCare** App offers the best insurance services. It takes care of all your health insurance, car insurance, two-wheeler insurance, travel insurance and wellness needs. And is easily available at your fingertips. Exclusive Benefits,

ICICI LOMBARD TAKE CARE APP

ICICI Lombard
Nibhaye Vaade

Health policy servicing made easy!

For all our health policy customers, we have introduced IL Take Care app, which is simple yet comprehensive tool for policy servicing and tracking wellness.

Advise your customers to download the IL Take Care app now and offer them a seamless experience

Download the app now

Available on the App Store | Get it on Google Play

Avail health assistance for any second opinion or expert suggestions

24*7 access to doctors on phone for quick consultation and emergencies

Book a doctor's appointment from our network and order prescribed medicine on a cashless basis subject to cashless OPD coverage

Track wellness and habits like number of steps taken, sleep hours, water intake, time spent sitting etc.

Download tax certificate for retail policies

Avail claims reimbursement by uploading scanned copy of your medical expenses

Call for emergency ambulance across 30 cities

Find nearest network hospitals and access quality blogs about healthy lifestyle written by experts

Introducing IL Take Care App

ICICI Lombard General Insurance Company Limited
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GET CASHLESS HOME QUARANTINE SERVICE

As Covid-19 cases surge across the country once again, it's advisable to continue utilising Cashless Home Quarantine / Home Isolation Services which can be arranged by our Health Assistance Team (HAT).

Here are 4 ways to avail this service:

- IL Take Care app**
Upload the required documents, intimate the claim via 'Home Healthcare' section
- HAT Team (Direct)**
040-6627 4205 (8 am to 8 pm, Mon - Sat)
- Email**
homehealth@icicilombard.com
- Toll Free Number**
1800 2666 (24x7)

To avail reimbursement, customer/advisor (on behalf the customer) needs to take a prior approval by providing the following documents:

- Positive RT-PCR test report
- Health Card/Policy No./UHID No. (if not done through IL Take Care)
- Doctor prescription suggesting home quarantine/home isolation
- Approximate bill estimate

For any queries, kindly get it touch with your local relationship manager.

Team ICICI Lombard
Nibhaye Vaade

Website: icicilombard.com | WhatsApp: +91 8652222666 | IL Take Care App: iOS | Android | Customer Support: 1800 2666

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The philosophy of “**Nibhaye Vaade**” is encapsulated in our general insurance app. All your motor, health insurance & wellness needs can be met through a digitally personalized experience on the IL Take Care App. With just a few taps, you can buy health insurance and explore our wellness solutions and health assistance features.

So, how does **IL Take Care** make your life easier?

- ✚ Health Insurance – Now you can access all your health records like medical e-cards and policy related information. On adding the Mediclaim policy in the app, you can avail 24x7 tele-consultation with qualified doctors from the comfort of your homes.
- ✚ Motor Insurance – Our app offers features such as buying car insurance online, bike insurance renewal and straightforward motor claims. Our two-wheeler insurance and car insurance online offer a hassle-free claim experience with our vast network of garages.

Features & Benefits:

- ✚ Face Scan - Keep track of your key health vitals like heart rate, respiratory rate, blood pressure & much more with ILTakeCare’s new ‘Know your Health’ feature.
- ✚ Quick & Easy Claim Process – With our insurance app, you can register your health insurance, car and bike insurance policy claims easily.
- ✚ Online policy renewal – With our app, the policy renewal process is done quickly without any hassle. Our app also offers quick and simple online renewal of health and motor insurance.
- ✚ Cashless Hospitals Network– Health insurance policyholders can browse through our wide network of hospitals with options to search the nearest hospital-based on their current location, city, pin code and specialty-wise.
- ✚ Health Assistance – Policyholders can get information on the app about specific illnesses and treatments that can answer your health and wellness related queries.
- ✚ Online Doctor’s Consultation – Get in touch with a doctor 24x7. Use our app for consultation with the doctor over a call on any health-related queries anytime, anywhere. You can also get a prescription online.
- ✚ Medical Emergency – During a medical emergency, one can use the app to call an ambulance and find the nearest hospital from our wide network of hospitals.
- ✚ Video Consultation – Audio/Video connect to 20 specialties and Super specialties under IL Hello Doctor feature.

- ✚ VOPD – Virtual OPD plan gives you the freedom from Health-related emergencies, you can get unlimited 24x7, 365-day access to general practitioner and emergency ambulance assistance. Also avail specialties and super specialties consultation as per your plan.
- ✚ Wellness - (Fitness Tracker) – With the wellness feature you do not have to worry about your health and fitness. Our fitness tracker monitors diet, exercise, sleep, and step count to ensure that your wellness parameters remain accessible to you.
- ✚ Step Up Challenge – This is a newly added gamification feature that allows you to challenge your family members, friends/colleagues for steps challenge. The steps data will be obtained from Google fit (Android).
- ✚ Cashless Garages Network - Motor insurance (Car & Bike insurance) policyholders can access our comprehensive list of cashless garages through the app.
- ✚ InstaSpect – ICICI Lombard customers can now use mobile self-inspection feature to record a video of their car on their mobile phones which eliminates the need for physical inspection of cars.
- ✚ Motor News and Reviews – Our customers can now access the latest information on vehicle news, launches, reviews, analysis and more.

IL Take Care Application Link: <http://onelink.to/qybrem>

